

PHS Washrooms Case Study

Spire Portsmouth Hospital

Spire Portsmouth is a private hospital with excellence in clinical quality, customer service and cleanliness. They are experienced in quality healthcare, are trustworthy, safe and dependable. Spire Healthcare's mission is to be the best private provider of quality healthcare and they need to ensure that their washroom facilities match their standards of care and service.

Andrew Gilogly, the Operations manager at Spire, wanted to create a sense of luxury and prestige in their washrooms and be able to offer high quality facilities that users would expect.

PHS were able to meet Andrew's needs by offering him the Black and Chrome Range - an exclusive selection of washroom products with high-quality polished and brushed chrome finishes. A selection of products were installed throughout the hospital including the Eclipse™ sanitary disposal units, Autosan cistern sanitisers and surface sanitisers. All patient facilities and most of the staff areas have been upgraded along with a key facility that needed to exceed expectations - their first unisex toilet in the reception area. Overall they are extremely pleased with the results.

Spire hospital are so impressed with PHS and their pricing policies that they also work with various other divisions including **PHS Waterlogic**, **PHS Greenleaf** and **PHS Treadsmart**.



Before installing PHS products:

- Water and energy was being wasted in the male washrooms, most notably through the urinals*
- Malodours were prevalent in the publically accessed toilet areas, especially the main toilet in the reception area*
- The general hygiene in the washroom facilities was neglected, the products dated and in need of being upgraded*

After installing PHS products:

- Water and energy wastage has been addressed and significant cost savings are now being achieved with the PHS Flow-saver® units*
- The malodour issues have now been resolved since PHS installed the Airscent XXX units in these areas*
- The general hygiene in the washroom facilities have now been enhanced with surface sanitisers, Slimline vends and Airscent XXX*

"I am very impressed with the level of service and care that I have received from PHS and our PHS representative Andrew Pratt. Not only did we choose PHS over two other competitors but are so happy that we also use other divisions within PHS, a true testament for the company" **Mr Andrew Gilogly, Operations Manager, Spire Portsmouth Hospital**



We do more than you think...

The PHS Group has a mission to be the best workplace services provider in Europe. We do that by offering quality and value, making your workplace a better place to be, and making life easier for our customers. Since we started in 1963, we've developed a real understanding of the legislative and practical issues you're up against every day. That's why our extensive product and service range addresses those issues more effectively than anything else in the market. We have almost 50 years' experience so you can trust us to be reliable and professional in everything we do, as well as helpful and expert in all aspects of our service to you.

For more information on what the PHS Group can offer you, visit www.phs.co.uk

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